



**SUDBURY**  
Removals & Storage

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## **COVID-19 DECLARATION**

During these unprecedented times, as a company, Sudbury Removals & Storage are ensuring the safety of everyone involved. The following are not stand alone T&C's but are in addition to the ones already in place covering any moves by Sudbury Removals & Storage. These will cover all moves that take place during and after the Covid-19 pandemic, and will remain in place until the UK government announces that there is zero risk of anyone catching or passing it on.

- The ongoing health of our workers and customers is of paramount importance. If we have to cancel due to Covid-19 symptoms to our crew then our standard T&C's will prevail.
- We must be informed at the earliest instance if anyone in either the outgoing property or incoming property is showing symptoms of Covid-19. If this is the case then the removal will be cancelled and standard cancellation charges will apply.
- Whilst we will be taking all precautions, we request that on move day, prior to our arrival, all handles, rails and any other surface we may be in contact with are suitably sanitized. Please include toilet doors and flush levers.
- Prior to our arrival, please turn off all heating and open windows to allow ventilation unless adverse weather dictates otherwise.
- Upon our arrival, you must vacate the property and keep distance from our crew members. You can verbally instruct our foreman of any instructions from a safe distance. Please ensure safe distance is maintained during the removal in its entirety.
- The crew will arrive with appropriate PPE and will take all safety measures that they deem necessary.
- On arrival at your new property, our crew will require a floor plan with designated places for main items of furniture.
- The same distancing measures will be implemented at the unloading as at the previous property.
- Upon arrival, if our crew feel unsafe and that a member of your household is showing any symptoms of Covid-19, they have the discretion to withdraw from the property and cancel any move.
- In the event of a government lockdown which forces our business closure causing the cancellation of removal, standard cancellation charges will apply.

These extra items have been introduced at this time for the safety of yourself, your family and our staff and their families.

### **DECLARATION:**

*I hereby understand, acknowledge and agree with these additional terms and conditions regarding Covid-19.  
I agree to implement all measures to ensure the safety of all involved.*

**NAME:** \_\_\_\_\_ **SIGNED:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

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